





# Accessibility support

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## Introduction

The National Multicultural Festival Grant Program provides funding support for projects that promote community participation and cultural diversity, including language and social inclusion, at the festival.

The festival provides a unique opportunity for people across Australia to engage with the multitudes of traditions, art, and heritage of different cultures, celebrating the cultural diversity and social inclusion that our city proudly values.

## Grant program aims

The Grant Program aims to facilitate community participation in the National Multicultural Festival program and to provide a platform for Australia's multicultural community to showcase their artistry, customs and traditions. The festival promotes equality, social cohesion and the sharing of culture through music, dance, language, cultural displays, food, and workshops, contributing positively to building a community that respects and celebrates diversity.

## **ACT Government objectives**

#### **Multiculturalism Act 2023**

The grant program aligns with the ACT Government's priority to promote multiculturalism in the ACT under the <u>Multiculturalism Act 2023</u>. The ACT Government is committed to ensuring the ACT is a harmonious and unified community where individuals, regardless of their background and experiences, feel included, respected, and valued. The grant program is consistent with the values and shared responsibilities outlined in the Charter for Multiculturalism. This includes a shared responsibility to embrace and realise the benefits that diversity brings to our civic, cultural, economic, educational, political, and social life.

### **Aboriginal and Torres Strait Islander People**

The ACT Government is committed to <u>Closing the Gap</u> for Aboriginal and Torres Strait Islander peoples. The ACT Government and community partners are committed to self-determination as the guiding principle in the delivery of programs and services as outlined in the <u>ACT Aboriginal and Torres Strait Islander Agreement.</u>

Consistent with the aims of the grant program, funding for projects, activities or initiatives (through festival participation) that contribute towards the agreement targets and outcomes will be considered. Aboriginal and Torres Strait Islander led organisations and people are encouraged to apply to the grant program.

#### **ACT Wellbeing Framework**

The Grant Program supports the implementation of the ACT Wellbeing Framework

For more information, visit the **ACT Wellbeing Framework** website.

## Vision, mission, and values

#### Vision

We aim to create a world-class National Multicultural Festival, enriching the lives of Canberrans and welcoming visitors to our vibrant city on traditional land by bringing the community together.

#### Mission

- > We are committed to preserving and promoting multicultural traditions and celebrations, ensuring they remain relevant and a vital part of our society, embracing both traditional and emerging cultures.
- > We provide a unique and safe place for diverse multicultural communities to proudly showcase, celebrate, and share their rich cultures and customs in a non-political environment.
- Our immersive festival experience welcomes people from across Australia and the world to engage in our community's diverse customs and practices.

#### Values

- Collaboration: We unite different communities and audiences to create an inclusive, welcoming, and harmonious festival.
- Diversity: We are passionate about showcasing the heritage, culture, and customs of diverse communities, ensuring the vibrancy and relevance of emerging, past, present, and evolving cultures and traditions.
- Spirit of celebration: We are here to create an event filled with passion, joy and pride, for the community and everyone involved. The festival is a celebration of who we are as a community.
- > **Inclusion and Respect:** Inclusivity is at the heart of what we do, fostering respectful participation and understanding of our different cultures.
- Integrity: We are founded on the principles of best practice, valuing strong relationships, and maintaining open, transparent communication conducted with honesty, integrity and professionalism.

## Countering foriegn interference in the ACT

The ACT Government is committed to keeping the National Multicultural Festival safe, inclusive for everyone. We work across the public service and with businesses and communities to build resilience to attempts at foreign interference. For more information visit **Countering foreign interference in the ACT**.

## Grant program eligibility requirements

### **Incorporated associations**

Incorporated associations that meet the following eligibility requirements may apply:

- > Be a legally incorporated entity or supported by an incorporated auspicing
- Be a registered not-for-profit or a charitable organisation.
- > All applicants must have an Australian bank account to be eligible for grant funding.
- > All organisations applying for grant funding must have no overdue acquittal obligations for any previous grants.

All groups must demonstrate they meet the cultural showcase or community group assessment criteria to be considered for a grant.

Profit-making groups, individuals, government entities, and registered political parties are not eligible to apply.

A not-for-profit organisation can become a legally incorporated entity by applying through Access Canberra to become incorporated under the Association Incorporation Act 1991. Incorporation under the Act provides relatively inexpensive means for a group to acquire legal status as a corporate entity that is separate and distinct from that of the individual members.

### **Auspicing arrangements**

If you are a community group or organisation that is not legally incorporated, then you may ask an incorporated association to auspice an application on your behalf. An auspicing body is an organisation that accepts the legal responsibility, including financial accountability for a project. If your organisation is not a legal entity, you will need to arrange for an organisation that has legal status to act as an auspicing body.

The auspicing organisation must provide a letter of support with the application stating they will:

- > Be the applicant for this grant funding, and if successful, contract directly with the Health and Community Services Directorate for the receipt of grant funding, and comply with all grant funding contractual obligations, including the provision of financial acquittal documentation.
- Be the entity that will accept the grant funding for the project and administer the funding in accordance with the grant guidelines and letter of offer.
- Disburse grant funding to the auspiced party in accordance with the grant guidelines and letter of offer, and do not unreasonably withhold funding from the auspiced party for the implementation of the project.

# **Grant funding process**

The grant program is a non-competitive funding process that assists eligible festival participants to receive a contribution to support their performances or activities for the 2026 festival.

The total funding available for the 2026 National Multicultural Festival Grant Program is \$220,000. As no goods or services are being exchanged, and the grant is intended as a contribution to your performance, GST does not apply to grant payments.

All applications will be assessed in two stages:

- 1. The festival team will determine your suitability to perform and participate in the festival based on the cultural showcase or community group assessment criteria.
- 2. Once you are deemed suitable to perform at the festival, if eligible, you will receive a grant. You may not receive the full amount outlined in these guidelines, depending on the number of accepted applications for the grant program that the Health and Community Services Directorate receives.

All decisions of whether to award a grant or on the amount of any grants are at the sole discretion of the Health and Community Services Directorate.

## **Grant funding categories**

There are two categories eligible for funding through the 2026 National Multicultural Festival Grant Program:

- > Cultural Showcase
- > Community Group/s

#### **Cultural showcase**

A cultural showcase brings together a variety of different performers from one or various cultures or countries, or as part of an identified theme (e.g. poetry, pop culture, etc.) to deliver a series of performances on stage. The festival is committed to being inclusive and equitable, with new and returning participants all having a fair opportunity to perform.

A Cultural Showcase Coordinator is an individual who oversees the planning and delivery of a Cultural Showcase, including consulting with, scheduling, and managing performers, working with volunteers and the festival team to coordinate the presentation.

A Cultural Showcase Coordinator will have valuable relationships and established connections within the communities they represent. They should possess a combination of community-oriented values, strong interpersonal and organisational skills, and the ability to collaborate with diverse groups of performers and stakeholders.

Grant funding is available to contribute to expenses such as professional artist and presenter fees, as well as props, stage decorations or theming.

Cultural showcases will use their grant funding to source and pay for professional groups and non-performing costs.

Community groups are required to apply independently for a festival grant or as a volunteer performer (i.e. not through the Showcase Coordinator). They may be selected to be part of a cultural showcase.

Applications for this category are available to a maximum of \$10,000.

How it works:

1. Cultural Showcase Coordinators can apply by submitting a draft program outlining the names of their proposed featured professional performers, and a list of any community groups they wish to include in their showcase program (who must apply directly with the festival if they wish to receive a community group grant). Coordinators must provide a proposed performance time per group and the total requested time duration for the showcase. The total time requested should include featured professional performers, as well as any community groups.

- 2. The cultural showcases that are accepted will enter into negotiations with the festival to determine the details of the showcase performance. This includes the allocation of stage time for both professional and community group performers.
- 3. Once negotiations are complete, the Cultural Showcase Coordinator will receive a Letter of Offer outlining:
- > Indicative allocated performance time
- > Approved professional acts
- > Approved community groups
- > Approved grant funding amount, approved use of the grant funding and grant funding acquittal requirements.
- 4. After a community performance group is accepted into a cultural showcase, the Cultural Showcase Coordinator will be responsible for their coordination and scheduling within the allocated showcase stage time.
- 5. Cultural Showcase Coordinators are requested to attend Cultural Showcase Coordinator meetings and will be responsible for providing key information such as marketing information, run sheets, and audio-visual technical specifications.

#### Cultural showcase coordinator assessment criteria

> **Alignment:** The application demonstrates that the showcase aligns with the Festival Values and adds cultural value to the 2026 National Multicultural Festival. The application will promote festival values and reflect the vision and mission statement. The festival is a family-friendly event. All performance content will be assessed for suitability within the program and to determine a suitable performance time, using **Australian Classification** ratings for guidance.

- Capability: The application demonstrates that the performers have relevant experience to enhance the cultural presentation of the showcase. This will require a draft performance program and video links or other evidence to demonstrate the quality of the performers. The application demonstrates that the applicant has the relevant skills and experience to undertake the role of the Cultural Showcase Coordinator. This will require evidence such as a resume, bio, or letter of recommendation. Consideration of the quality of previous showcases presented at the festival may be considered.
- > **Budget:** The application demonstrates a realistic performance schedule and associated budget, including quotes for professional acts and other inclusions for the showcase. The program will be assessed on the diversity of cultural offerings and proposed expenditure, to ensure that it is realistic and provides good value for money.

#### **Eligible items**

Applications in this category may include:

- > Professional performer or presenter costs ^
- > Decorations and theming (such as banners, fabric, or branding for the performance area) ~
- Showcase Coordinator administration or curatorial costs up to a <u>maximum</u> of \$50 per hour of showcase programming
- > Interstate travel or accommodation costs for professional performers +
- Public Liability Insurance (PLI) up to a maximum of \$100 as a contribution to PLI cover for a 1-to-3-day policy or a portion of an annual policy during the festival dates.

#### Items that cannot be funded

- Community Group/s funding (including performance costs groups must apply individually)
- > Costumes or makeup for performers
- > AV or production equipment
- > Printing, stationery, or administration costs
- > Marketing, promotion, or photography costs
- > Performer refreshments, gifts, or prizes

Please note this list is an indication of items that <u>cannot</u> be funded, however is not exhaustive. Refer also to the section below titled 'What grant funding cannot be used for' in the general grant exclusions.

Acquittal evidence requires:

- > Receipts for goods or service purchases, including décor, props, or banners
- > Paid invoices for performers
- > Receipts for artist travel or accommodation must be over the festival period.
- > Copy of certificate of currency showing insurance coverage for the activity over the festival dates.

- A Professional Performer definition individuals or groups who are engaged in an activity as a paid occupation rather than an amateur. Professional performers derive their main source of income from their art or craft, and will have a dedicated website and Australian Business Number (ABN) to support their business.
- ~ Please note that banners that are purchased with this grant cannot have the year printed on them to ensure they can be used for multiple festivals.
- + Interstate travel costs are only available to groups who are travelling from outside the ACT and surrounding regions.

The Canberra Region is defined in the Canberra Region Local Industry Participation Policy as the area comprising the Australian Capital Territory and the New South Wales Member Councils, including Bega Valley, Eurobodalla, Goulburn-Mulwaree, Hilltops, Queanbeyan-Palerang, Snowy Monaro, Upper Lachlan and Yass Valley.

Cultural Showcase Coordinators are encouraged to reach out to the community groups they usually work with and encourage them to apply through the community group application process.

### **Community groups**

As a community-led event, the festival supports community organisations to be part of the festival program through the community group grant. Community groups are required to apply independently through the festival application process. This includes community groups who are seeking to be part of a cultural showcase.

Community groups will also have the option to nominate to be considered as volunteer performers (with no funding) for the festival. This option allows the festival team to consider performances as part of the festival program that are still able to perform, should they not be eligible for grant funding.

Available funding amounts are outlined in the community grant funding sub-categories below.

#### How it will work:

- Community groups will apply by providing performance information, including the number of performers, the type of presentation and the requested duration of performance.
- 2. Once all applications have been reviewed, successful groups will be sent a formal letter of offer outlining the approved grant funding amount, approved use of the grant funding and grant funding acquittal requirements.

You will also receive communication about your participation in the festival.

#### Community group/s assessment criteria

- Alignment: The application demonstrates that the showcase aligns with the Festival Values and adds cultural value to the 2026 National Multicultural Festival. The application will promote festival values and reflect the vision and mission statement. The festival is a family-friendly event. All performance content will be assessed for suitability within the program and to determine a suitable performance time, using <u>Australian Classification</u> <u>ratings</u> for guidance.
- > **Outcomes:** The application demonstrates a connection to culture, a demonstration of skills or artistry, and a high calibre of performance. To support the application, a video is required, which represents the style and quality of performance being presented.
- > **Budget:** The application demonstrates a realistic performance schedule and associated budget. The program will be assessed on the diversity of cultural offering and proposed expenditure, to ensure that it is realistic and provides good value for money.

Each Community Group must nominate a primary contact person for their organisation who will be sent all correspondence relating to the festival, including the grant funding Letter of Offer, performer contract and general festival information. A secondary contact is required to be nominated also in the event that the primary contact person isn't able to be contacted.

#### Notification of outcome

All applicants will be notified of the outcome of their applications in writing via email.

## Community grant funding sub-categories

The following sub-categories are available to Community Groups applying for Grant funding.

#### Community funding sub-categories

- > Community stage performance
- > Community workshop
- > Cooking demonstration
- > Parade participation
- > Interstate/Overseas travel contribution
- > Public Liability Insurance contribution

Grant funding is intended as a <u>contribution</u> towards the costs of participating in the festival. It is not intended to cover all costs associated with your performance or activity in the festival.

Applicants can apply across all categories using one application form. Applicants can only apply once in the 2026 National Multicultural Festival grant round.

Please note that Category D – Parade participation grant is exclusive to Parade Participants who are <u>not</u> performing onstage.

Available funding for each of the above categories is outlined below.

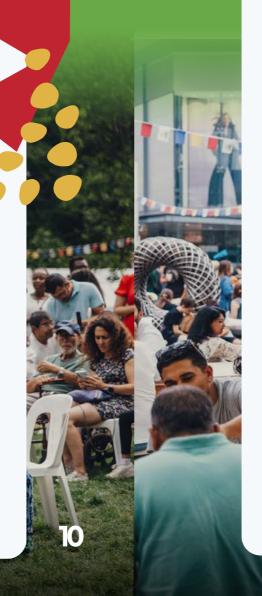
#### Community stage performance grant

Applicants for this category may be eligible for a **maximum of \$700** as a contribution to assist with activities such as participation costs, hall hire for rehearsals, choreographer fees or tuition, cultural costumes, banners or stage props, or the purchase of a cultural instrument.

Participation grants for groups can be used for up to <u>a maximum of \$30 per</u> person.

Acquittal evidence required includes:

- 1. Food or travel receipts, **or** a list of names receiving the funds, with an email address for each person who received funds
- 2. A photo of the group onstage at the festival.
- Performance support can be used for cultural costumes, instruments, hall hire, stage props, stage decor, presenter, artistic collaborator, choreographer or tuition fees.



Acquittal evidence required includes:

- > Receipts for goods or service purchases, including cultural instruments
- > Receipts for cultural costumes purchased, for individuals or groups
- > Paid invoices for presenters or collaborators producing the performance
- > Evidence of the presenter/collaborators experience in producing performances
- > Photos may be used as supporting evidence, such as a photo of the group rehearsing, a photo of costumes on stage, or a photo of the group performing.

Please note that banners that are purchased with this grant cannot have the year printed on them to ensure they can be used for multiple festivals.

#### **Cooking demonstration grant**

Applicants for this category may be eligible for a **maximum of \$450** as a contribution to the purchasing of ingredients and cooking equipment or presenter fees for your cooking demonstration at the festival.

Acquittal evidence required includes:

- > Receipts for cooking ingredients
- > Receipts for cooking equipment
- > A paid invoice from the presenter or facilitator
- > Photos of the cooking demonstration at the festival.

### Community workshop grant

Applicants for this category may be eligible for a **maximum of \$800** as a contribution towards workshop-relevant materials for the presenter and participants within the workshop.

Acquittal evidence required includes:

- > Receipts for goods or service purchases
- > Workshop materials and equipment required to present the workshop
- > Paid invoices for presenters or collaborators producing the workshop
- > Evidence of the presenter/collaborators experience in producing the workshop (Photo of workshop at the festival)

## Parade participation grant

Applicants for this category may be eligible for a **maximum of \$500** as a contribution towards cultural costumes, banners or choreographer fees, or hall hire for rehearsals.

Acquittal evidence required includes:

- > Receipts for costumes, materials, and banners
- > Paid invoices for services, including choreography and rehearsal spaces
- > Evidence of the presenter/collaborators experience in producing the workshop

- > Photo of group rehearsing for the choreographer/hall hire
- > Photo of the group in the parade at the festival.

This category is exclusive to Parade Participants who are NOT performing onstage.

Groups are not eligible for funding for both a Stage Performance and Parade Participation.

#### Interstate/overseas travel grant

Applicants for this category may be eligible for a **maximum of \$1,200** as a contribution towards travel and accommodation whilst travelling to and performing at the festival. Applicants in this category will <u>not</u> be eligible if they live in Canberra and the surrounding regions. ^

Acquittal evidence required includes:

> Receipts for travel or accommodation.

Funding in this category can be used for up to \$500 per person or a maximum of \$1,200 across all members of a group.

^ The Canberra Region is defined in the Canberra Region Local Industry Participation Policy as the area comprising the Australian Capital Territory and the New South Wales Member Councils, including Bega Valley, Eurobodalla, Goulburn-Mulwaree, Hilltops, Queanbeyan-Palerang, Snowy Monaro, Upper Lachlan and Yass Valley.

#### **Public Liability Insurance**

Applicants for this category may be eligible for a **maximum of \$100** as a contribution to Public Liability Insurance cover for a 1-to-3-day policy or a portion of an annual policy during the festival dates.

Acquittal evidence required includes:

- Receipt for 1 3 day Public Liability cover and a copy of the certificate of currency
- > Copy of certificate of currency for an annual public liability cover showing insurance coverage for the activity over the festival dates.

If multiple performance groups who are part of the same organisation apply, only one will receive it, as it can be applied for the overarching organisation.

## What funding cannot be used for

The following are general exclusions and apply to all grant categories.

- > Gifts or vouchers for performers, presenters, or attendees
- > Prizes or donations
- > Commercial and fundraising projects and events, including the purchase of goods for an organisation's own commercial benefit
- > Set-up or running costs of a business or organisation, including salaries, memberships, and subscription fees

- > Existing general office administration and operational costs such as phone, stationery, rent and/or utilities costs
- > Retrospective costs include projects or purchases that have already taken place and money spent. This includes the repayment of debts
- > The purchase of photocopiers, audiovisual equipment, computers, machinery, vehicles, or capital equipment of any kind
- Costs which are for current or ongoing salaries (note that salaries for new, non-ongoing projects are permitted)
- > Events that promote or are held for a political purpose
- > Activities, events, or projects/performances that do not contribute to or meet the aims and priorities of the Program
- > Activities, events, or projects/performances that are not held at or part of the 2026 festival
- > Items not declared in the grant application and therefore unapproved
- > Marketing or promotional materials
- > Activities that would normally be funded under other ACT Government grant programs, for example, the Participation (Multicultural) Grants.

## Accepting a grant

#### **Grant agreement**

Successful applicants will be required to enter into an Agreement. This will be via a letter of offer from the Health and Community Services Directorate, for which grant funding will be provided. The letter of offer will include:

- > How to accept an offer
- > Detail the grant amount to be funded
- > Detail the purpose or activity for which the grant is given
- > The term of your funded activity, in which the grant amount must be fully expended
- > How to acquit your grant funds when the project has been completed

Funds must be spent only on items and activities listed in your letter of offer and will include conditions of what the funding cannot be spent on.

### Changes to the project

Your grant is funded based on the details of your performance and the approved time slot in the festival only. If you are unable to perform in your allocated time slot or spend the funds on anything that is not allowed, you will be required to return the full grant amount that was paid by the Health and Community Services Directorate.

### Grant and project promotion

The names, project descriptions and funding amounts of all successful applications will be posted on the **ACT Government Grants website**. By accepting a grant, you agree to this and to the ACT Government Media team contacting you to discuss publishing a story on how the grant was used. If you do not want your name published, or to be contacted by the ACT Government Media team please let the Grant Officer know when you accept your grant.

## Acquittal and reporting requirements

All successful applicants must expend the funds within the periods nominated in the Letter of Offer. For the 2026 National Multicultural Festival Grant Program, the successful recipients must submit the completed acquittal and expenditure report by **31 March 2026**.

An acquittal is a signed declaration, submitted at the end of the activity, stating that funding was used for the agreed purpose. This includes providing copies of receipts as proof of expenditure.

Please review the Grant Guidelines and your Letter of Offer when completing your acquittal form to ensure you have not included items that are not funded or excluded.

#### **Acquittal process**

The acquittal of the grant will be managed through SmartyGrants. Instructions will be provided to successful applicants in their Letter of Offer.

The funds must be expended in accordance with the conditions outlined in the Letter of Offer, and <u>all</u> receipts must be retained and submitted with the acquittal.

For receipts provided in a language other than English, please provide a translation or summary of what was purchased in English. This also included the exchange rate to Australian Dollars at the time of your purchase.

#### **Unspent funds**

Any unspent funds must be returned to the Health and Community Services Directorate. Please contact the Health and Community Services Directorate grants team via email to <a href="mailto:CSDGrants@act.gov.au">CSDGrants@act.gov.au</a> to advise them of unspent funds and they will provide you with bank details to transfer unspent funds.

Please note: To be eligible for funding in any future Health and Community Services Directorate grants rounds, applicants must meet all acquittal and reporting requirements.

## Grant program timeline

## **Performer applications**

Applications open 9 July 2025

Applications close 20 August 2025

Find out more at:

multiculturalfestival.com.au/get-involved/performers/apply-for-a-grant/

All grant and performer applications open	9 July 2025 – 20 August 2025
Grant applications assessed	20 August 2025 – early October 2025
Grant and performer outcome notifications	Late October 2025
Grantees accept their grants and receive funding	Up until the end of November 2025
Grantees acquit their grant	30 March 2026

# Application support and feedback

To apply to be part of the 2026 festival, you need to submit your application on SmartyGrants. All applications must be submitted via the online application form found on the festival website:

#### multiculturalfestival.com.au/get-involved/performers/apply-for-a-grant/

All Applications must be submitted online. Hardcopy or email applications will not be accepted.

Start early – the process of preparing a grant application depends on how well you have planned the activity for which you are applying. You can start this process long before you start and submit an application.

If you have never prepared a proposal or written a grant application, we suggest you take some time to understand the process and reach out for assistance if you need it. You will find lots of tips on the SmartyGrants website:

#### applicanthelp.smartygrants.com.au/help-guide-for-applicants/

Start gathering your support materials. These might be quotes or website details. You can never have enough evidence to support an application, so long as it is relevant to the activity to be funded.

### Create login

You will need to create a login to begin your application, and you may begin anywhere in the application form. Please make sure you save as you go.

#### **Navigating form**

On the right-hand side of every screen, there is a box that links directly to every page of the application. Click on any page to jump directly to that page. You can also click 'next page' or 'previous page' at the top or bottom of each page to move forward or backward through the application form.

#### Saving draft

You can press 'save' at any point and log out. When you log back in, your draft application will be saved, and you can start where you left off.

#### Submitting application

The submit button is on the final page. You will not be able to submit your application until all the questions are completed. Once your application has been submitted, you cannot make further changes to it.

#### **Supporting documentation**

All applicants must provide supporting documentation at the time of submission. If your application does not include all the required documentation, it may be deemed ineligible. SmartyGrants provides an online help guide for applicants. This guide will explain the essential steps you need to take to complete and submit your form. The help guide is accessible at:

### applicanthelp.smartygrants.com.au/help-guide-for-applicants/

### **Correct contact details**

Please make sure that the contact details listed in your application form are correct. The Health and Community Services Directorate will use this information for all correspondence relating to your application.

## Completing the application as a group/team

Several people can work on an application using the same login details, provided that only one person is working on the application at any given time. Please ensure you save as you go.

#### Save application

It is recommended that you keep a copy of your application for your records as well as your application ID number (e.g., 2026NMFxx). You can print a copy of your completed online application or save it as a PDF.

Applying to be part of the festival <u>does not</u> automatically guarantee inclusion in the festival entertainment program. Nor does it automatically guarantee that you will be eligible for a grant. Applications will be assessed, and you will be notified in late October of the outcome of your application.

#### Support with your application

The National Multicultural Festival team will hold community information sessions to assist you with your application. Information sessions will be announced on the festival website (multiculturalfestival.com.au), the newsletter and social media.

If you have questions about your participation in the festival, the festival team are happy to discuss your application via:

Email: inbox@multiculturalfestival.act.gov.au

Phone: 02 6207 8698.

### **Providing feedback**

Applicants are encouraged to complete the feedback questions at the end of the application form. This feedback assists in improving grant programs, processes, and service delivery. You can also email feedback to the Health and Community Services Directorate Grants team at <a href="mailto:CSDGrants@act.gov.au">CSDGrants@act.gov.au</a>.

#### Requesting feedback

The Health and Community Services Directorate supports your right to ask questions about the grant application process. If your application has not been successful, email the Health and Community Services Directorate Grants team at <a href="mailto:CSDGrants@act.gov.au">CSDGrants@act.gov.au</a>, quoting your application ID number and outlining your specific concerns. The Health and Community Services Directorate will provide a response as soon as possible.

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This information also assists in improving grant programs, processes, and service delivery.